



Terms & Conditions

Demolition Safety

JustCareers
TRAINING

LICENCES 4
WORK

RTO ID #91413

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Terms & Conditions

By booking your Demolition training course with Licences 4 Work, you acknowledge and accept the following terms and conditions:

1. Course Registration

1.1. Acceptance:

Booking your Demolition training course implies your full acceptance of these terms and conditions.

1.2. Booking Method:

If you book your course in person at one of our offices, you will receive a copy of these terms and conditions. For phone bookings, please visit our website for the complete terms.

If you disagree with these terms, you must contact us within 24 hours of your phone booking for a full refund.

1.3. CRICOS:

Our courses are not CRICOS Registered. If you are on a Student Visa, please refrain from booking this course.

1.4. Course Selection:

Please ensure you have booked into the correct course. Booking a Single course when you should have booked a Combo course may result in other avoidable fees. Please read your terms and conditions carefully.

1.5. Combo or Super Saver Selection:

For those who've registered for a Demolition Combo course or opted for a Super Saver Package, the terms and fees apply to each course individually.

1.6. Language, Literacy & Numeracy (LLN Requirements):

All our courses carry a minimum LLN requirement. You are required to inform us prior to your course commencement of any pre-existing LLN Support. Additional training sessions may be required to support your competency pathway. Please refer to applicable additional training fees).

Refunds where LLN requirements have not been met are available, however, the manager and the National Quality Team will be required to investigate and approve the refund.

For comprehensive information regarding our LLN Policy, please refer to our website.

2. Unique Student Identifier (USI) & ID Requirements

2.1. USI Requirement:

All students must have a Unique Student Identifier (USI) to receive their certificates on the training day. Failure to have a USI before completion of the course will result in the non-issuance of your Statement of Attainment.

2.2. ID:

You may need to provide one form of photo ID.

3. Booking

3.1. Transferability:

Course bookings are non-transferable to another person or to another course, except when we receive more than 7 days' notice from the original booking date.

3.2. Footwear Requirement:

Enclosed shoes are mandatory at all times during the course. Failure to arrive with appropriate footwear will result in refusal of entry, with no refunds provided. You may be allowed to continue if you obtain suitable shoes before the morning tea break.

4. Cancellation

4.1. Cancellation Periods:

More than 7 days' notice from your original booking date: You may apply for a full refund.

Less than 7 days notice from your original booking date: No refunds will be issued, and all payments made will be forfeited.

Non-attendance without prior notice: All fees paid will be forfeited. If you've paid the booking fee only, an invoice for the remaining amount will be sent to you.

5. Rescheduling

5.1. Rescheduling Periods:

More than 7 days' notice from your original booking date: No fee applies.

Second reschedule with more than 7 days' notice: A \$70 fee will apply for each course. No third rescheduling is allowed.

Less than 7 days but more than 48 hours' notice: A \$70 rescheduling fee applies for each course.

Less than 48 hours' notice: A \$90 rescheduling fee or payment of the full fee (whichever is less) is required for each course.

Illness-related rescheduling: Notify us on the day, provide a medical certificate by the close of business on that day, and pay a \$70 fee to reschedule.

Rescheduling due to illness or other reasons: Must be booked within 7 days of the original date; otherwise, all fees are forfeited.

All alternate days (Day or Night) must be done within 4 weeks from when you first commenced the course.

6. Non-attendance / Lateness

6.1. Late Arrival:

Arriving more than 15 minutes late to your course will result in denied entry with no refunds provided.

6.2. Genuine Emergencies:

In this case, we may ask to see evidence before granting a refund. Decisions will ultimately be made by management.

7. Access to Learning Materials

7.1. Pre-course Materials:

You will receive access to pre-course materials upon booking. You may choose to download and bring our learning resources to your course. If you are unable to bring these in, a copy will be loaned to you on the day. Copies of the learning material may be purchased onsite for a small fee.

8. Course Timings and Duration

8.1. Course Hours:

Course hours vary based on the course option and state chosen. Please refer to our course calendars or your booking confirmation email for your selected course.

8.2. Course Duration:

Face to face

1-day attendance (7 hours) at one of our training centres + Assessment

Online learning

Up to 6 Hours of Self-paced Online Training + assessment

9. Course Options

9.1. Course Variations:

Each course option entails different levels of training. It's essential to choose the option that best suits your needs to avoid extra fees.

9.2. Assessment:

All Courses have a theory and practical Unit of Competency (UOC) Assessment. You must successfully pass the UOC assessments to be eligible for a Statement of Attainment.

10. Mandatory Pre-Course Requirements

10.1. Standard Course:

You must hold a current CPCCWHS2001 Apply WHS requirements, policies & procedures in the construction industry certificate to complete the Demolition course.

Changing Course Options and Course Requirements

10.2. Change of Course:

You may change from a Demolition course to a Combo course, provided you provide more than 72 hours' notice. A fee adjustment will apply, along with a \$70 reschedule fee if it requires changing the training day.

11. Further Training

11.1. Further Training:

If, at the completion of the training session(s) you are deemed Not Yet Competent, you may be required to attend further day training at a cost of \$100 per course.

11.2. Standard Courses:

Failing UOC assessments may require re-sitting the theory or practical assessment or attending additional training, depending on the results. Fees apply.

- Re-sit Theory UOC assessment at a fee of \$50 per course
- Re-sit Practical UOC assessment at a fee of \$50 per course

12. Other Important Information

12.1. Refund Request:

If you are entitled to a refund, please contact us and request, via our customer service staff. Refunds may take up to 14 days to process and will be paid to the party that made the payment.

12.2. Parking:

Street parking is available at our premises around the country. Parking within the unit complex is strictly prohibited at our Sydney, Newcastle, Melbourne and Perth Sites and may result in towing at your expense.

12.3. Certificate Issuance:

Certificates and Statements of Attainment will only be issued once all course requirements have been met, all fees are paid and we have the required information, including a valid USI.

12.4. Course Expiry:

All courses expire 6 months after the original commencement date. After this period, a new booking is required.

12.5. USI Requirement:

If you do not provide a valid USI you will not be issued a Statement of Attainment. Contact us for further information.

13. Additional Terms for Online/Mixed Mode

These additional terms apply if you have booked in for our Online Demolition & Demolition, Apply WHS Combo Course.

13.1. Course Requirements

In order to attain your certificate you will need to Satisfactorily complete the following;

- Complete all Online Pre-attendance work;
- Complete all assessments and quizzes satisfactorily

13.2. Access to Course Materials

Access to online course materials will be granted upon confirmation of your booking. You are required to create an aXcelerate account using the link provided in your confirmation email. Please ensure that you read all provided information carefully and complete the required quiz and assessments. Access to your student portal will expire at the end of your enrolment period. For further details, please refer to Section 13.3.

13.3. Enrolment Period

Your access period starts from the day that you have booked until the end of your enrolment period mentioned in your confirmation email and your student portal. You must complete all requirements of this course including completion of your quiz and submission of your online assessments. If you do not complete all course requirements before the end of your access period, you will forfeit all course fees. You may request a one-time extension for a fee of **\$50**. Following this extension, any further access will require a new booking at the full course fee.

13.4. Cancellation

No cancellation or refunds will be issued for online courses.

13.5. Results and Outcomes

If you do not complete all assessments Satisfactorily (this means meeting ALL requirements set out by your assessor), you will need to reschedule at a fee of \$50. This is allowed only once; after that, you will be required to rebook and complete your course at the advertised fee.

14. Additional Information

14.1. Course Cancellation:

We reserve the right to cancel a course due to unforeseen circumstances. In such cases,

fees paid will be refunded, or you may reschedule with no additional fees. Our liability is limited to the amount of fees paid.

These terms and conditions govern your Demolition training course with Licences 4 Work. Please read them carefully and adhere to all requirements and guidelines.